

RPA CASE STUDY

Employee On-boarding

Our RPA solution streamlined the existing new employee on-boarding process. The process automation eliminated labor-intensive tasks and reduced the occurrence of errors to zero.

Business benefits:

- 85% faster processing
- 100% data accuracy
- 60% increase in efficiency
- Enhanced employee engagement
- 100% scalable

A large bank wanted to automate their existing employee on-boarding process and improve the engagement experience.

Challenges:

- With the plethora of activities involved in the employee on-boarding process involving diverse systems and parties to orchestrate a smooth on-boarding, the process can be extremely time consuming and can often lead to delays for the new hire to be 100% equipped from day 1, hence reducing productivity and ROI of overhead expenses.
- Consolidating and organizing all the information associated with a new employee
- Eliminating tedious manual entry work
- Resolving compliance issues created by outdated forms and protocols

Solution:

- Studied and analyzed the on-boarding processes in detail to understand the suitability of RPA
- Designed and deployed bots that automatically read and validated data from multiple systems
- New employee documents & reports were automatically uploaded to backend systems
- Upon completion of the process, new employees were notified via email